

VERY IMPORTANT
ANNOUNCEMENT TO ALL EMPLOYEES
REGARDING INJURIES AND ILLNESSES OCCURRING ON THE JOB

Your employer has joined a managed care organization (Occupational Managed Care Alliance, Inc. (OMCA) for workers' compensation. OMCA's purpose is to better control the medical care you receive when you are injured/ill as a result of a work-related incident.

This system requires that ALL CARE be delivered or authorized by an approved Gatekeeper. Therefore, in ALL CASES (with the exceptions listed below), you MUST use one of the providers on the list for your treatment. If your physician believes you need care from a specialist, s/he will authorize that care within the OMCA specialist panel.

EXCEPTIONS

- You have a 911-type emergency (report to the nearest medical provider)
- You have immediate follow-up care from your emergency provider
- Care you need is not available within the system, as determined by a Gatekeeper
- You seek a second opinion for surgery recommended by a Gatekeeper/Specialist

Care Outside the OMCA Network

You may not seek care from another medical provider, outside the approved network, without the authorization of (1) OMCA (call 1-800-KYCOMP-1) or (2) your OMCA Gatekeeper. If you seek care from a provider without approval from OMCA or your OMCA Gatekeeper, YOU WILL BE REQUIRED TO PAY THE BILL. Your employer or insurance carrier WILL NOT be responsible for unapproved care.

Change of Physician Within the Network

Should you be dissatisfied with your OMCA physician, you have the right to change to another physician, within the OMCA network, one time without prior approval. Thereafter, approval (call 1-800-KYCOMP-1) must be made prior to any change.

If you are currently being treated for a work-related injury, you may continue with your current physician. However, should you change the designation of your treating physician, your new provider choice and medical services shall be limited to providers within the OMCA network. Call 1-800-KYCOMP-1 for information.

If you need information about what to do, where to go, or a Gatekeeper listing, call 1-800-KYCOMP-1, toll free, 24 hours a day, 7 days a week. Louisville area employees can call 499-6000.

If you are dissatisfied about some aspect of your care, please submit a completed Grievance Form to the address below. Grievance Forms must be submitted within thirty (30) days of the occurrence of the event giving rise to the grievance. OMCA will render a written decision within thirty (30) days of receipt of the grievance. To receive a copy of a Grievance Form, please call 1-800-KYCOMP-1 or write: OCCUPATIONAL MANAGED CARE ALLIANCE, INC. (OMCA), PO Box 20908, Louisville, Kentucky 40250-0908

I understand that my employer has joined a certified managed care plan for workers' compensation, and my signature below indicates that I have read and understand this explanation of that plan.

Signature

Date

